

351 Braddell Road #01-03 Singapore 579713
Tel: 62741212 • Email: info@nets.com.sg • Website: www.nets.com.sg

Page 1 and 2 should be read in conjunction

*If any of the **Beneficial Owner(s)** hold Multiple Nationalities, please list all nationalities. For **Directors** who hold Multiple Nationalities, please list all nationalities in the table below. (A copy of the Passport will be required)

6. Details of Politically Exposed Person(s): If you, or the Beneficial Owner, are a PEP or related to a PEP, you must disclose this information (Please complete the table below). Otherwise, please indicate N/A. in the table.

FOR AUTHORISED SIGNEE

ONLY FOR NON-CORPORATE MERCHANTS WITH JOINT BANK ACCOUNT THAT REQUIRES BANK VERIFICATION	FOR BANK TO VERIFY
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Annex A (Definitions)

In order to comply with our regulatory obligations, we are required to identify the Beneficial Owner(s) and Politically Exposed Person(s) of every application. Please ensure that all the fields on this declaration form are completed in their entirety.

Declaration of Beneficial Owners

Beneficial Owner means the natural person who ultimately owns or controls the customer or the natural person on whose behalf a transaction is conducted or business relations are established, and includes any person who exercises ultimate effective control over a legal person or legal arrangement in the course of carrying on its business of providing a specified payment service

Declaration of Politically Exposed Person

A Politically Exposed Person (PEP) is an individual who is, or has been entrusted with prominent public functions whether in Singapore, a foreign country or an international organization. Prominent public function includes the roles held by head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature, and senior management of international organizations.

SERVICE APPLICATION FORM



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7. TERMINAL DETAILS			
Number of Terminal(s) required:	Terminal Type: ☐ Standard ☐ Vending ☐ SMART Buddy ☐ SoftPOS (mobile app only) ☐ SoftPOS (with device) ☐ NETSClick Comm Type: ☐ LAN -Dynamic ☐ LAN- Static ☐ Wi-Fi ☐ SIM Card Others: _____		
Only applicable for LAN Static IP Address: _____ Subnet Mask: _____ GateWay: _____ DNS Pri: _____ DNS Sec: _____			
8. OUTLET AND INSTALLATION DETAILS ☐ Adding NETS Services to existing TID(s) - no on-site technician installation required			
Outlet Address: _____			
Contact Person: _____	Office Number: _____	Mobile Number: _____	
TERMINAL RECEIPT HEADING			
Company Name (Max 20 characters): 			
Sub Header Receipt 1 (Max 13 characters): 			
Sub Header Receipt 2 (Max 20 characters): 			
SELECT MODE OF INSTALLATION AND RETRIEVAL			
Permanent Terminals:			
☐ Self-Collect at NETS Office (DDMMYYYY)		☐ Install by NETS Installation time: ☐ 9am-12pm ☐ 12pm-3pm ☐ 3pm-6pm Installation Address (if different from outlet address): _____ (applicable for wireless terminals with NETS acceptance only)	
Temporary Terminals			
Rental period: ☐ \$10/day ☐ \$120/month			
☐ Self-Collect at NETS Office (DDMMYYYY): ☐ Installation by NETS Installation date: _____ Installation time: ☐ 9am-12pm ☐ 12pm-3pm ☐ 3pm-6pm Installation Address (if different from outlet address): _____		☐ Self-Return at NETS Office (DDMMYYYY): ☐ Retrieval by NETS Retrieval date: _____ Retrieval time: ☐ 9am-12pm ☐ 12pm-3pm ☐ 3pm-6pm Retrieval Address (if different from outlet address): _____	
9. OVERVIEW OF SERVICES (Tick as per required)			
☐ Bundle A – NETS + Overseas Wallets		☐ Bundle B – NETS + Overseas Wallets + International Card Schemes (ICS)	
- NETS - NETS QR - NETS Prepaid Card - NETS FlashPay - Alipay/Alipay+ - WeChat - BHIM	- PromptPay - DuitNow - RAJA - UPI	- NETS - NETS QR - NETS Prepaid Card - NETS FlashPay - Alipay/Alipay+ - WeChat - BHIM	- Visa - Mastercard - Discover - Diners - UPI - AMEX - JCB
eCommerce:		QR:	
☐ NETS Click		☐ Static QR	☐ SGQR+ ☐ CFC QR ☐ CFC Terminal
Other Services:		Number of QR Label(s) required:	
☐ DRMS ☐ Baby Bonus ☐ Bank Riding Services (refer to attached WO) ☐ Integrated POS		Note: By default, each SGQR ID is tagged to unique terminal ID. If you require multiple SGQR labels for one terminal, please indicate in the box. SGQR ID (For existing SGQR merchant): Note: The 12 characters SGQR ID can be found at the top right corner of your existing label	
FOR DIRECT ACQUIRING SERVICE		APPLICATION FOR SOFTPOS INSTALLATION, APPLICATION SETUP/LOGON	
☐ SMP (F&B) ☐ SMP (non-F&B) ☐ non-SMP ☐ Special Handling ☐ Insurance		User ID: _____	
*Relationship with Visa/Mastercard		Email Address: _____	
☐ New (or do not accept any Visa/Mastercard payment in the past 12 months) ☐ Existing *Number of Outlet(s): _____ Average Ticket Size: \$ _____ <i>*Required fields only for new SMP merchant</i>		Discover / Diners Transaction MDR for Discover/Diners will follow as per Visa/Mastercard rate AMEX _____ % Transaction MDR	
Visa / Mastercard _____ % Domestic Transaction MDR* *For SMP merchant, the rate of 2.99% shall apply upon the non- satisfaction of the SMP Eligibility Criteria in the Marchant T&Cs. Foreign Transaction MDR: 3.5%		Applicant's Signature	

Stored Value Facilities (FlashPay, CashCard & Prepaid) & Foreign issued Card(s) and wallets will not be accepted by NETS' Devices for the following Product Offering & Segment category – Charity, Money Changer, and Remittance.

TERMINAL/QR/SOFTPOS IMPLEMENTATION FORM (Internal use only)



MERCHANT INFORMATION					
Customer code:		SSIC code:	MCC code:	RID:	TID:
TERMINAL CONFIGURATION		ECR CONFIGURATION			
☐ Tips Adjustment ☐ T-Settlement		☐ Screen Saver ☐ Financial Transaction ☐ ECR Transaction & Settlement Receipt ☐ ECR Logon Receipt	ECR Port: ☐ Serial (RS232) ☐ LAN	ECR Version:	ECR POS Vendor: ECR Terminal Model:
UPOS/CFC/PARTNER PROMO SET UP					
Master Merchant: ☐ DBS ☐ UOB ☐ OCBC		DA Referral (pls indicate if any): ☐ DBS ☐ UOB ☐ OCBC		AMEX: ☐ RETAIL – 9801195561 ☐ FOOD COURT - 9801195579	
Partner Promo: ☐ PRMDBS ☐ PRMUOB ☐ PRMOCBC ☐ PRMHDB ☐ PRMSGT ☐ PRMM1				SoftPOS Set Up: ☐ Enable Single Sign On (SSO)	
MERCHANT SCREENING DOMAIN & CREDIT CHECKS (FOR MA)					
Credit Checks: ☐ Registered Charges ☐ Litigation					
PRODUCT OFFERING					
Selection	Sector	Product Offering		Billing Segment	
☐	Terminal standard	EFTPOS		Standard	
☐	Terminal G37 Tier Down	EFTPOS		Retail	
☐	NETS Click	NETS Click		Standard	
☐	Online QR	Online QR		Standard 1.2	
☐	Static QR	Static QR		Standard	
☐	Others				
BF/SF DISCOUNT					
\$		TF Discount	%		
REMARKS:					
Declaration: I hereby certify that I have personally sighted all original identification and supporting documents. I have submitted these documents with the application.					
Name (Sales Rep): Date: Signature:			Name (Head of Sales): Date: Signature:		
Name (Sales Manager): Date: Signature:			Name (MA approval): Date: Signature:		

NETS Standard Price Guide

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PRODUCT FEES				
	TYPE OF PRODUCT	SUBSCRIPTION / BASE FEE (BF)	TRANSACTION FEE (TF)	REMARKS
Online	eNETS Credit (Master Merchant) + eNETS Card on file	-	3.4% + \$0.50	For merchants applying for more than one of these online services, only a single subscription fee applies. For merchants applying for one of these online services and a NETS terminal, only the higher of the monthly subscription fee will apply.
	NETS QR Online	\$28 (per month)	0.8%	
	eNETS IDD (Master Merchant)	\$336 (per annum)	3.5% or \$1.50 (whichever is higher)	
	NETS Click	\$28 (per month)	1.20%	
	eNETS IDD (Bank Connect)	\$600 (One-time fee) \$800 (Annual Fee)	Refer to Bank	-
	eNETS Credit (Bank Connect) + eNETS Card on file	\$500 (One-time fee) \$500 (Annual Fee)	Refer to Bank + 0.20% or \$0.40 (whichever is higher base on average transaction value)	Includes BC instalment Payment Plan (IPP) Transactions
In-store	Static QR	\$0	0.25% to 0.8%	-
	NETS Terminal (NETS Only)	\$38 (per month per terminal)	0.8%	Additional \$10 per month for wireless terminal.
	NETS Terminal (NETS Only + Credit card Acceptance)	\$50 (per month per terminal)	Up to 3.5%	Additional \$10 per month for wireless terminal.
	NETS Temporary Terminal (NETS Only)	\$10 (per day) \$120 (per month)	0.8%	-
	NETS Temporary Terminal (NETS Only + Credit Card Acceptance)	\$10 (per day) \$120 (per month)	Up to 3.5%	\$12 Credit Card Riding Fee
	NETS Terminal Riding Fee	\$12 (per month per terminal)	-	Credit Card acceptance provided by DBS, OCBC and UOB
	Digital Receipt Management System (DRMS)	\$6 (per month per terminal)	-	-
	Integrated POS Solution	\$50 (per month per terminal)	-	-
	SoftPOS (NETS Only)	\$19.90 (per month)	0.8% to 1.8%	-
	SoftPOS (NETS + Credit Card Acceptance)	\$29.90 (per month)	Up to 3.5%	-
Cross Border	Cross Border EFTPOS Service Acceptance of: BCA, UPI, MyDebit, WeChat Pay, BHIM, RuPay, Alipay+, Malaysia, Indonesia and Thailand Bank apps	-	Up to 1.8%	Monthly transaction fee, in respect of transactions concluded in the relevant month.
Self-Service	Self Service Kiosks	\$38 (per month per terminal)	0.8%	-
	<u>Vending Machine</u> NETS Terminal (NETS Only)	\$15	0.8%	-
	<u>Vending Machine</u> NETS Terminal (NETS + Credit card Acceptance)	\$20	Up to 3.5%	

- Note:**
- NETS reserves the right to revise the charges from time to time
 - All fees and charges are quoted exclusive of GST (unless otherwise stated in the remarks) and Merchants are required to pay NETS the amount of such GST in respect of all sums payable to NETS hereunder

SERVICE FEES		
TYPE OF SERVICE FEE	PRICE	REMARKS
Security Deposit for New Terminal Merchants	\$200	-
Transport per trip	\$50	Charged for the Installation / Activation / Retrieval / Reconfiguration / Relocation / Re-connection of NETS Terminal, or SAM Key Update. For failed deployment, same fee applies.
Service charge per NETS Terminal	\$10	
Application cancellation fee	\$30	-
Telco Charge (Permanent Terminal)	\$10	Monthly charge per terminal.
Telco Charge (Temporary Terminal)	\$30	One-time charge, per terminal.
Early Termination Charge	\$30	For terminals / SGQR stickers with less than 6 months of usage.
Merchant Portal	\$3	First 2 accounts waived, additional User ID charged \$3 per month.
Loss / Stolen Wired Terminal	\$300	-
Loss / Stolen Wireless Terminal	\$440	-
Loss / Stolen Pinpad	\$100	-
Loss of power adapter	\$50	-
Loss of transfer cable	\$20	-
Damage of LCD-NETS Top Up Casing (D1/D1+)	\$90	-
ETS Self-service Station (D2 Mini)	\$500	-

Note:

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- All fees and charges are quoted exclusive of GST (unless otherwise stated in the remarks) and Merchants are required to pay NETS the amount of such GST in respect of all sums payable to NETS hereunder.